URF\_DRF\_CRF Service

This service is use to pull all supplier responses through email service. Service runs from Monday to Saturday at 9am, 11am, 1pm and 3pm. Service will check if supplier csv attachment is correct and properly updated using the HTML file processor. Service will get csv responses then store it in REPI Purchasing Portal Database accordingly. This service is installed in **UPSVGAD3** Server.

**NOTE:**

The usual error that we encountered is intermittent internet connection that cause not pulling of supplier responses. If this error occurred many times then please contact IS for they are more knowledgeable in terms of Server Connections, issues and etc.

